

# Questionnaire

## Q1. How many of the following people do you think are involved in corruption, or haven’t you heard enough about them to say?

A1 – The president and officials in his office

A2 – The prime minister and officials in his office

B – Members of parliament

C – Government officials

D – Local government councillors

E – Police

F – Judges and magistrates

G – Traditional leaders

H – Religious leaders

I – Business executives

J – Non-governmental organization

• None

• Some of them

• Most of them

• All of them

• Don't know/ Haven’t heard [Do not read]

• Refused [Do not read]

## Q2. In your opinion, over the past year, has the level of corruption in this country increased,

## decreased, or stayed the same?

1 – Increased a lot

2 – Increased somewhat

3 – Stayed the same

4 – Decreased somewhat

5 – Decreased a lot

6 – Don’t know [Do not read]

7 – Refused [Do not read]

## Q3. Please tell me whether you agree or disagree with the following statement: ordinary people

## can make a difference in the fight against corruption?

1 – Strongly disagree

2 – Disagree

3 – Neither agree nor disagree

4 – Agree

5 – Strongly agree

6 – Don’t know [Do not read]

7 – Refused [Do not read]

## Q4. In this country, can ordinary people report incidents of corruption without fear, or do they risk retaliation or other negative consequences if they speak out?

1 – Can report without fear

2 – Fear reprisals

3 – Don’t know [Do not read]

4 – Refused [Do not read]

## Q5: In this country, how likely do you think it is that an ordinary person could pay a bribe or use personal connections to get away with:

A – Avoid paying taxes they owe to government

B – Avoid going to court

C – Registering land that does not belong to them

• Not at all likely

• Not very likely

• Somewhat likely

• Very likely

• Don't know/ Haven’t heard [Do not read]

• Refused [Do not read]

And in this country, how likely do you think it is that a rich person could pay a bribe or use personal connections to get away with:

D – Avoid paying taxes they owe to government

E – Avoid going to court

F – Registering land that does not belong to them

• Not at all likely

• Not very likely

• Somewhat likely

• Very likely

• Don't know/ Haven’t heard [Do not read]

• Refused [Do not read]

## Q6. A. Now I would like to talk to you about experiences that some people have in accessing

## certain essential government services. In the past 12 months have you…

A – Had contact with a public school? How easy or difficult was it to obtain the services you needed

from teachers or school officials?

B – Had contact with a public clinic or hospital? How easy or difficult was it to obtain the medical

care you needed?

C – Tried to get an identity document like a birth certificate, driver’s license, passport or voter’s card,

or a permit, from government? How easy or difficult was it to obtain the document you needed?

D – Tried to get water, sanitation or electric services from government? How easy or difficult was it

to obtain the services you needed?

E – Requested assistance from the police? How easy or difficult was it to obtain the assistance you

needed?

F – Encountered the police in other situations, like at checkpoints, during identity checks or traffic stops, or during an investigation?

• No contact

• Very easy

• Easy

• Difficult

• Very Difficult

• Don't Know [Do not read]

• Refused [Do not read]

## Q7. If they had contact [Q6 A - F] how often, if ever, did you have to pay a bribe, give a gift, or

## do a favour for…

A – A teacher or school official in order to get the services you needed from the schools?

B – A health worker or clinic or hospital staff in order to get the medical care you needed?

C – A government official in order to get the document you needed?

D – A government official in order to get the services you needed?

E – A police officer in order to get the assistance you needed, or to avoid a problem like passing a

checkpoint or avoiding a fine or arrest?

F – A police officer in order to avoid a problem during one of these encounters?

• No contact

• Never

• Once or twice

• A few times

• Often

• Don't Know [Do not read]

• Refused [Do not read]

## Q8. How likely is it that you could get someone to take action if you went to a government office or other public institution to report the following problems, or haven’t you heard enough to say?

• Not at all likely

• Not very likely

• Somewhat likely

• Very likely

• Don't Know/Haven’t Heard [Do not read]

• Refused [Do not read]

## Q9. How well or badly would you say the current government is handling the following matters,

## or haven’t you heard enough to say? “Fighting corruption in government?”

1 – Very badly

2 – Fairly badly

3 – Fairly well

4 – Very well

5 – Don’t know/ haven’t heard enough [Do not read]

6 – Refused [Do not read]

## Q10. Let’s talk for a moment about the kind of society you would like to have in this country. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.

Statement 1: Government should be able to ban any organization that goes against its policies.

Statement 2: We should be able to join any organization, whether or not the government approves of it.

• Agree very strongly with statement 1

• Agree with statement 1

• Agree very strongly with statement 2

• Agree with statement 2

• Don’t know [Do not read]

• Refused to answer [Do not read]

## Q11. Which of the following statements is closest to your view? Choose Statement 1 or Statement 2.

Statement 1: It is more important to have a government that can get things done, even if we have no influence over what it does.

Statement 2: It is more important for citizens to be able to hold government accountable, even if that means it makes decisions more slowly.

• Agree very strongly with statement 1

• Agree with statement 1

• Agree very strongly with statement 2

• Agree with statement 2

• Don’t know [Do not read]

• Refused to answer [Do not read]

## Q12. In your opinion, how often, in this country:

1 - Are people treated unequally under the law?

2 - Do officials who commit crimes go unpunished?

3 - Do ordinary people who break the law go unpunished?

• Never

• Rarely

• Often

• Always

• Don’t know [Do not read]

• Refused to answer [Do not read]